

Terms and conditions

Here you will find useful information in connection to your online booking and payment. Here is information about how we handle your personal data, how you receive your receipt for your payments and much more.

All prices mentioned in the booking system are, like on the rest of our website, in Danish Kroner incl. VAT and all other payment fees, unless it is informed and clearly reflected in the given situation.

CABINS

When booking, 50% of the full price of the booking is payable, the last 50% payable no later than 30 days before to arrival.

Booking confirmation, which is also your receipt, is sent per email, when your online payment is registered.

- You can cancel your reservation and get a 100% refund of your payment up to 30 days before arrival, minus an administration fee of DKK 500.
- If You cancel your reservation between 30 days and 14 days before arrival you also get a 50% refund.
- If You cancel your booking 14 days prior to arrival, you get 0% refund.

OWN CARAVAN, CAMPER OR TENT

When booking, 50% of the full price of the booking is payable, the last 50% payable no later than 30 days before to arrival.

Booking confirmation, which is also you receipt, is sent per email, when your online payment is registered.

- You can cancel your reservation and get a 100% refund of your payment up to 14 days before arrival, minus an administration fee of DKK 500.
- If you cancel your reservation later than 14 days before arrival you also get a 50% refund,
- If you cancel your reservation later than 7 days prior to arrival, refunded 0%.

OTHER INFORMATIONS

Your data are secure when you use our online booking system.

In principle you are also safe from misuse of your credit card online. This means that there are no excess fees if someone misuses your credit card online.

We store your name, your address, your email address, and other information provided in connection to your purchase, in our booking system for a period of 5 years. The information is not disclosed or passed on.

We use server-page-cookies and a secure connection to protect the information you provide.

When you pay by credit card the registration is made through a server, where the data are encrypted, before they are sent on through the internet.

If you – for some reason – doesn't receive your booking confirmation, and you do not receive an error notification, please send us an email or call us on below address or telephone number:

Rønne Strand Camping
Antoinettevej 2
3700 Rønne
CVR nr.: 36506288
Phone: +45 40 20 30 68
Mail: info@nordskoven.dk – www.nordskoven.dk